



November 13, 2019

Dear Electric Customer,

Your community has chosen NOPEC as the preferred supplier for your electric governmental aggregation program. Under this voter-approved program, you benefit from the buying power of NOPEC's more than 900,000 customers in 235+ member communities in 19 Ohio counties by receiving favorable rates and terms. As an eligible customer, you will be automatically enrolled in NOPEC's program and do not need to take any further action to receive exclusive member pricing for your home or business through our chosen supplier NextEra Energy Services Ohio, LLC ("Supplier"), beginning with your January 2020 meter read date and continuing until your January 2023 meter read date.

**Program Details:**

Your initial price for three months will be \$0.04799 per kWh (4.799 cents per kWh) from your January 2020 meter read date until your April 2020 meter read date. After your initial three-month price, your price may change from month to month but not more than once in a 30 day period for the remaining term of the contract and will be published on NOPEC's website ([nopec.org/electric](http://nopec.org/electric)) at least 30 days prior to its effective date. Supplier and NOPEC will determine the new variable rate based on the following factors: competitor's prices, applicable industry charges, wholesale market conditions and electric supply sources.

You can also choose our Monthly Variable Price product; the price will be 4% for commercial or 6% for residential less your utility's Price to Compare. **Enrollment in the Monthly Variable Price is limited and subject to availability. Details can be found in the enclosed Terms and Conditions. To participate you must call us at 1-855-667-3201.** Your product selections are set for the term of the agreement.

NOPEC has other product offers, including market-competitive monthly variable, 12 and 24-month fixed term pricing and 100% renewable products. For information, please visit [nopec.org/checkrates](http://nopec.org/checkrates) or call 855-667-3201.

All prices are exclusive of sales and other applicable taxes and utility charges. Electric customers may be charged a late fee equal to 1.5% per month or the maximum permitted by law, whichever is lower, if charges for electric supply are not paid when due.

If you decide not to participate, you must sign, date and return to us, either by mail or fax to 440-774-4422, the enclosed form by **December 13, 2019**. If you choose to opt out of the program, you will be provided service from your utility at its standard service offer rate until you choose to take service from a competitive supplier.

**Same Reliable Service:** As a reminder, all functions, delivery, repair, billing and customer service, will continue to be provided by your utility. You will continue to receive only one bill from your utility. If you switch back to your utility, you may not be served under the same rates, terms, and conditions that apply to other customers served by your utility.

Please visit our website ([www.nopec.org](http://www.nopec.org)) and carefully review all materials, including the enclosed Terms & Conditions to help you decide which option is best for you. If you have questions, please contact NOPEC's Customer Care Center at 1-855-667-3201 24 hours a day; 7 days a week.

We look forward to serving you.

Sincerely,

Ron McVoy  
Chairman, NOPEC Board of Directors  
Ashtabula County, Ohio

David L. Scheffler  
Mayor, City of Lancaster

You are receiving this notice because you have the right to opt-out at least once every three (3) years for electric without penalty. All eligible customers in member communities are automatically included in the program unless you opt-out by **December 13, 2019**.