

Appendix D
Basement Flooding Questionnaire

BASEMENT FLOODING QUESTIONNAIRE FOR THE CITY OF LANCASTER

NAME _____
ADDRESS _____

PHONE (HOME) _____
PHONE (WORK) _____
DATE _____

We would appreciate your careful consideration and response to the following questions so that we can properly assess and address the flooding concerns in this area of Lancaster. This survey is part of a continuing study to evaluate combined sewer problems for the entire city. Please complete each question to the best of your knowledge (even if you do not have a flooding problem), and return the questionnaire with your utility bill payment to:

City of Lancaster
Utilities Collection Office
P.O. Box 1099
Lancaster, OH 43130-0819

If you have any question, please do not hesitate to call the Water Pollution Control Facilities at (614)687-6664. Please attach any additional comments. Thank you for your assistance.

1. How long have you resided at your present address?
____ years ____ months
2. Do you have:
____ basement ____ crawl space
____ split level ____ slab on grade
(If you do not have a basement, proceed to question number 9. Lower level of split level should be considered a basement)
3. Have you ever had water in your basement?
____ Yes ____ No
4. How many times have you had water in your basement?
In the past 1 year ____ times
In the past 2 years ____ times
In the past 5 years ____ times
In the past 10 years ____ times
5. If flooding occurs, what is the usual depth of water in your basement?
____ feet ____ inches
6. What kind of special equipment do you have to take care of basement flooding?
____ none
____ basement floor drain plug
____ check valve
____ sump pump
other _____
7. What was the character of the water in your basement? (Check all that apply)
____ don't know
____ basically clear
____ dirty water
____ very silty with residue
____ had no odor
____ has odor (water or residue)
other _____
8. How does water enter your basement?
____ don't know
____ outside door or windows
____ basement floor drain
____ window wells
____ through basement walls
other _____
9. Number of roof downspouts? ____
Discharge location of roof downspouts (If known, please fill in the number of downspouts that go to each location.)
____ street ____ sanitary sewer
____ dry well ____ storm sewer
____ foundation drain ____ don't know
10. Do you ever observe standing water in the street in front of your home after a storm event?
____ Yes ____ No
How deep? ____ feet ____ inches
How long does it stand? ____ hours
Do you ever observe standing water behind your home?
____ Yes ____ No
Did you ever observe water flowing out of catch basins or manholes?
____ Yes ____ No
11. In your opinion, flooding problems in your area are caused by:
____ standing water in the street
____ standing water in the yard
____ storm sewers too small
____ sanitary sewers too small
____ no flooding problems
other _____

Space for additional comments on back